

Quality Policy:

Allcott Associates LLP offer building and structural surveys to both commercial and residential buildings, with the aim of providing the customer with impartial, reliable advice that can inform them on what may need to be done to complete their project, purchase or repair.

To ensure that we can offer the greatest level of quality to the customer we will meet all the standards set by our industry's professional associations, these being; The Royal Institute of Chartered Surveyors, the Institute of Civil Engineers and the Institute of Structural Engineers. We will always use the latest regulations to make certain that our practices are up to date and are committed to using ISO 9001:2015 to improve the service we provide our clients on a continuing basis. To ensure that we make improvements in line with customer needs we will set and maintain quality objectives based on client feedback to ensure that we are meeting their expectations.

We will establish and review our quality objectives and review the effectiveness of our Quality Management System through an annual review supported by audits of our System. We will update and review our Business Plan as part of the QMS process to drive the business forward.

This quality policy will be communicated to all employees and steps will be taken to make certain that it is understood and implemented correctly.

This policy is available to all interested parties upon request.

Signed:

(Partner)

A handwritten signature in black ink, appearing to be 'I. Smith', with a long, sweeping horizontal line extending to the right above the name.